

News Release



Contact(s): Matt Gerber, President, ENS – 260.432.1364 ext. 236
Dave Shriner, Training Manager, ENS – 260.432.1364 ext. 233

ENS Expands Desktop Training and Support

FORT WAYNE, Ind. (July 27, 2009)—Enhanced Network Solutions (ENS Group, Inc), one of Northern Indiana’s leading technology consulting firms, has expanded its IT training capabilities to more fully support the region’s desktop training and support needs.

The expansion is primarily focused on increasing course offerings for the information worker and adding dedicated full-time staff concentrating on desktop application training and support. Additional applications added to the public training schedule include Microsoft Office, Microsoft Project, Microsoft SharePoint Server, Crystal Reports, and the Adobe Creative Suite. ENS is also offering customized productivity training to assist companies as they implement new processes and technologies such as Office 2007 or the upcoming releases of Office 2010 and Windows 7.

“This past year, we have seen an increase in requests for desktop application support,” said Matt Gerber, president of ENS. “The average worker today is handling increased responsibility and yet has very little time to get up to speed on new features and software. With dedicated staff focused on desktop applications, we can tailor our training to target the needs of the business and deliver rapid solutions. Those solutions range from a short one-on-one session for an individual to periodic group productivity sessions to introduce new features or refresh skills.”

“In some cases, IT departments don’t have the staff, time, or knowledge to support a broad range of desktop applications,” Mr. Gerber continued. “That’s where we can step in. Imagine if you are required to sift through a mountain of data to provide weekly reports to top management; or have a need to develop a macro to speed up your department’s day-to-day activities; or perhaps you need a presentation for your board of directors. We have instructors available who can assist you with all of those projects, ranging from one-on-one-coaching all the way to handling the project through completion.”

“The way training is delivered today has been transformed along with the business environment,” Mr. Gerber added. “For optimal return on your investment, when we give an employee a tool to use, we also need to show them how to use it efficiently.” The expansion of ENS Group’s training and support division allows them to deliver cost-effective solutions for today’s business problems. ENS exists to help its customers understand and grow with technology. By expanding their training and support capabilities, this further allows ENS to help its clients better utilize technology as the asset that it should be, rather than just an expense.

Established in 1995, ENS successfully helps its clients improve operationally by adopting and leveraging information technology. The company’s certified learning center offers training programs that are not only utilized regionally, but also attracts participants across the nation. ENS also offers Authorized Prometric and Pearson VUE testing services that serve Fort Wayne and the surrounding areas of Northeast Indiana.

“Our instructors are the best in the business,” said Dave Shriner, training manager of ENS. “They are professionals who are certified both as communicators and subject matter experts in the most popular software applications available today. Our instructors actually use the software in addition to teaching it. They bring a wealth of real-world experience into the classroom.”

ENS conducts informative seminars twice monthly covering a variety of IT topics. The most recent seminar was about technology planning and best practices. These seminars present overviews of advanced technologies for business owners and IT decision makers. These free sessions bring incredible value and insight to helping area business identify new technology trends that will support their businesses.

As a Microsoft Gold Certified Partner with nine competencies, ENS is in frequent and routine contact with Microsoft, making it uniquely able to recommend, install, deploy and maintain the most advanced technology solutions. ENS staff professionals include highly experienced and certified systems engineers, trainers, network engineers, technicians, and IP telephony experts.

More information about Enhanced Network Solutions’ capabilities and services is available at: www.ensi.com

###